



## AGENDA

### **Advisory Committee on Managed Health Care**

Tuesday, September 03, 2002

10:00 am till 4:00 pm\*

Junipero Serra State Building, Carmel Room A  
320 West 4<sup>th</sup> Street, Los Angeles 90013

AND TELECONFERENCE VIA:  
US Bank Building, Main Conference Room (5<sup>th</sup> Floor)  
980 9<sup>th</sup> Street, Sacramento 95814

#### **I. Welcome Comments**

Facilitators: Daniel Zingale, Director  
Joy Higa, Deputy Director for Plan and Provider Relations

#### **II. "Pay for Performance" Initiative**

Objective: Review and discuss presentations by participants in the "pay for performance" initiative, which evaluates quality and service measures, including access to timely care, reported by medical groups.

Facilitator: Committee Member

Speaker: Beau Carter, Executive Director, Intergrated Healthcare Association (IHA)

#### **III. Current HMO Standards for Provider Accessibility**

Objective: Receive and discuss health plan perspective on plan standards for timely access to care, including policies for evaluating and improving patient access.

Facilitator: Committee Member

Speakers: Health Plan Representatives – To Be Announced

#### **IV. Proposed Advisory Committee Annual Report**

Objective: Review and discuss the Advisory Committee's proposed recommendations to the Director for the Department's Annual Report.

Facilitator: Committee Member

Speakers: Advisory Committee

#### **V. Next Steps**

Objective: Review and discuss priorities for the Advisory Committee's 4<sup>th</sup> Quarter meeting.

Facilitator: Daniel Zingale, Director

#### **Adjourn Meeting**

(\*In limited occurrences or due to unforeseen circumstances, there may be a change to the order of agenda items.  
Public comment will be taken after each agenda item. The adjournment time of the meeting is approximate.)

Special accommodations for persons, such as sign language interpreter services, are available for persons to attend the meeting. Please request any such services at least seven days in advance of the meeting. This agenda is available on the Department of Managed Health Care's web site at [www.hmohelp.ca.gov](http://www.hmohelp.ca.gov). Please direct requests for accommodations to Ralph V. Rodriguez at (916) 445-0330 or [rodriguez@dmhc.ca.gov](mailto:rodriguez@dmhc.ca.gov) or to the Department of Managed Health Care, 980 9th Street, Suite 500, Sacramento, CA 95814.